

Port View Surgery

Patient Participation Group Minutes

Tuesday 28th February 2023 @ 5:15 – 6:15pm

Present: Jill, Julia, Angie, David Y, Brenda, Sally, Marilyn, Gail, Pauline,
Peter (Chair), Dave (Secretary)

In attendance: Tina, Mandy

Apologies: Sarah, Tony, Rod, Roy

Minutes from the last meeting

Read and agreed.

Matters arising

Peter welcomed the new arrivals to the group and round table introductions were made. Friends and Family survey results are on the website and overall, very good results. Rod kindly sent in a useful update on prescriptions which will be passed to Tina. Sally highlighted the wonderful service she recently experienced at the practice, and Pauline brought to the groups attention the change of packaging and descriptions to some drugs. This could prove problematic for some cohorts of patients. There is a pharmacy meeting next week where this will be discussed.

Updates

NHS Review of Buildings – Peter updated the group on the NHS local review of buildings. It was considered essential that we add our voices to this issue, with a focus on the future use of St Barnabas. There is already a strong local interest in this issue, with over 200 responses to a recent Facebook post, and the matter has appeared in the Observer. Dr Andy Sant of the Integrated Care Board met with Peter and George (SHC) and was very supportive and will meet again on the 15th of March. Andy is keen to involve Town and County Councillors, PPG and St Barnabas LoF reps. Brenda, Julia and David Y can attend in their Council capacity. It was also noted that there appears to have been a recent flurry of activity at Peninsula House. In summary Peter reminded the group that St Barnabas did have covenant on it and has been a resource in the town for over 100 years. It was interesting that lots of maintenance appears to have been carried out recently.

Dispensing of prescriptions - The difficulties experienced between the practice and pharmacies is still causing problems, there is a meeting planned with all 3 local Pharmacies, the 2 Practices and PPG reps on March 9th. If anybody has any ideas or comments, please pass them to either Peter or Dave B.

Practice manager's update

Tina advised that Port View Surgery and Saltash Health Centre will merge as practices with effect from 1st July 2023. Initially this will be a partnership merger, with no immediate change to services or staffing structure. Going forward between 1st Jul 23 to 31st Mar 24, the practices will work towards merging operationally. In the future the combined practice will explore opportunities to merge together onto one site. This planned merger will allow a greater level

of resilience to offer the same high-quality service to all patients. Tina asked that this information regarding the practice merger should not yet be shared outside the PPG, this will allow the two practices time to organise a wider communication to patients in the near future. The involvement of the PPG would be very useful in attaining this merger and please could any suggestions be directed to the Chair of the PPG for feedback rather than sent directly to the practice. Tina was also keen to hear from members any prospective names for the new practice, suggestions to Peter and Dave please.

Social Prescribing Update

Mandy updated the group on the latest in Social Prescribing, and it was good to see that the Kitchen was going from strength to strength. 9th March is Social Prescribing Day which is an annual celebration of social prescribing, recognising link workers, local community groups and regional and national organisations which support people's health and wellbeing. Mandy advised there would be a low-key event on the 8th March, followed on the 6th April the milestone of one year at the Kitchen. There will also be a Spring event towards the end of April focusing on mindfulness and yoga as an aid to pain management. A weekly stroke group has now been and up and running for 2 weeks and doing well. It is encouraging to see that there are now events on an almost daily basis. Brenda said Mandy was doing a great job, and this was seconded by the rest of the group. Julia updated the group on her new suicide first aid assist qualification (Orange button) which is a worldwide recognised system first developed in Canada. Mandy also raised awareness of the beneficial aspect of this, and the Mental First Aid qualification.

Chair's update

Peter advised the group that he was in touch with PPGs across Southeast Cornwall gathering the views of patients, which are being fed to the patient representative on the Integrated Area Forum.

AOB

Thanks was expressed to the surgery for the continuing good work they are all doing despite the nationwide difficulties facing the country as a whole.

Date of next meeting - Tuesday 4th April 2023 @ 5.30pm in the Kitchen