

Port View Surgery
Patient Participation Group Minutes
Tuesday 6th September 2022 @ 5:30 – 6:30pm

Present: Peter, Angie, David, Brenda, Marilyn, Gail, Sally

In attendance: Tina, Mandy

Apologies: Sarah, Dave

Minutes from the last meeting

Read and agreed.

Matters arising

Peter stated that there has been no publicity recently because no meetings with SHC PPG have been possible because of summer holidays.

Angie reported that there had been no response to her request for feedback on Primary Contact with Primary Care. Marilyn said she thought it was clear, and worked well.

Action: All members to send comments to Angie asap. Angie and Tina to meet to take this further

Review of Terms of Reference

Copies had been circulated in advance. Various aspects were discussed, but all present were in agreement that they did not need any changes.

Action (1): Angie and Tina to meet to reconsider information provision/suggestion box in Waiting Area

Action (2): Tina to provide a list to Peter and Dave of all members who have completed Membership Forms

Elections

In accordance with the ToRs, Peter had volunteered as Chair, and Dave as Secretary. Angie agreed to become Vice Chair. All posts unanimously confirmed.

It was also agreed that Gail should also be confirmed as one of our PPG reps on the joint group with SHC PPG. If anyone else is interested in joining this, please let Peter know.

Updates

Practice Managers Update

Staffing situation still problematic, despite efforts to recruit.

PCN is organising Covid booster and Flu vaccinations at Isambard House for PV patients, starting Oct 14.

In conjunction with other PCN practices, Practice is developing a plan to deal with serious service problems over winter period.

Friends and Family Test has started again. Results positive so far.

Action (3): Tina will post results on the website. PPGs will consider further publicity.

Social Prescribing Update

Mandy gave a verbal report, highlighting that her caseload was around 100, and that she was liaising with a variety of groups. A new PLUSS-employed social prescriber had also been appointed. Watch out for details of a celebratory event in Saltash on October 12.

Chair's update,

Next meeting with SHC PPG is on 12 Sept. Will need to consider further publicity, and joint meeting of the 2 PPGs to examine where cooperation would benefit local citizens.

Peter and Brenda have been invited via the Umbrella Group to meet the newly appointed Chair of the Integrated Care Area forum, Dr Sant. This will be an informal session over lunch on October 27, involving community representatives from South East Cornwall.

AOB

Angie pointed out that there will be a webinar for PPG members on 27 September.

Action (4): Angie will ask Dave to circulate details

Brenda and David told us that the next Meet the Councillors session will take place on Fore Street this coming Saturday. It is hoped that there could be more formal PPG involvement at the following session in October (8th). All members invited to join, 10-12.

There being no other business the meeting closed at 18:40

Date of next meeting - Tuesday Nov 1st @ 5.30pm