

Port View Surgery

Patient Participation Group Minutes

Tuesday 23rd May 2023 @ 5.30-6.30pm

Present: David Y, Tony, Sarah, Rod, Gail, Angie, Marie, Margaret, Tina (Practice Manager), Mandy (SP), Peter (Chair)

Apologies: Dave B, Brenda, Julia, Jill, Marilyn

Minutes from the last meeting

Read and agreed.

Matters arising

The Complaints data mentioned at the last meeting was not available and has been deferred until the next meeting.

Practice manager's update

Tina updated the group on the plan to merge with SHC. It has 'stalled' owing to the sale of the Port View Surgery building not being financially viable. Meanwhile, the practices are collaborating more and discussing possible opportunities for sharing staff and resources.

SHC is investigating the options to rebuild on their site. PV still awaits proposals from Dr. Andy Sant.

Rod outlined a vision for a health/wellbeing hub for Saltash including SHC, the Library, Leisure Centre, etc., which seemed to make good sense to the group. He will write this up for future consideration, possibly by the Action Group.

PV is still trying to recruit staff at various levels.

Tina passed around information relating to national plans for changes in primary care (summary included with email). She told the group that practices had been tasked with identifying how to implement these changes by the end of May.

Related to this, there was interest in the wider possibilities for patients to self-refer for a variety of treatments. More information regarding this will be available as part of the overall plan.

Social Prescribing

Mandy told the group about a new Stroke Support Group, which is now meeting regularly in the Community Kitchen on a Friday morning.

Mandy is to attend a 'Living well with pain' course. It is a 10-step programme involving various specialists and is to be held at the Community Kitchen after the course is completed.

Two Mental Health Support Workers have been employed to work with the SE Cornwall practices. Part of their remit seems to be drawing together all options for mental health support in the area, including voluntary groups. Tina is due to meet them on Wednesday 31st May.

Chair's update

Peter explained that the Future health in Saltash Action Group is due to meet on 7th June and he will report back at our next meeting.

AOB None.

Date of next meeting - Tuesday 27th June 2023 @ 5.30pm in the Community Kitchen