

Port View Surgery
Patient Participation Group Minutes

Tuesday 23rd April 2019

Present:: Peter, Gail, Christina, Angie, David, Lyn

Lisa (Chair),

Dave Bamber (Secretary)

Tina (Practice Manager)

Apologies: Susan, Margaret

Minutes from the last meeting

Read and agreed – Gail asked Lisa to clarify with Angie the NHS England Focus Group meeting notes regarding the organisers not fully understanding the point of the meeting.

Surgery update – Tina

Tina advised that the local pharmacy project starts tomorrow with the aim of working more cohesively. The patient record sharing is going ahead but slowly. DOCOBO data sharing needs to be signed off. E-Consult dropping off slightly, 5 consultations last week and 6 the week before. Proving really useful for admin purposes ie, sick notes etc.

Port View has now been given the go ahead to provide a Minor Injuries Unit for its patients (SHC has its own for their patients). Since April last year Port View has provided a service for 237 patients without receiving any funding, going forward treatment for bites, stings etc that are dealt with at the surgery will attract funding on a “per-patient” basis. This will be reviewed in 6 months’ time but the surgery is not expected to be inundated with minor injuries.

Lisa, Angie and Tina attended a meeting on Social Prescribing. Port View will share a social prescriber who will cover 4 or 5 areas. Funding is now in place and people have been earmarked for the positions. Home visits were discussed but this would be complicated by issues such as lone working and travelling time.

Finalising of TOR's

Although some PPG members have already signed and agreed these, Peter remains unhappy with a couple of points in the wording and wishes for them to be changed. Peter also commented that the website doesn't seem to appear to encourage people to join the group. To be discussed at a future meeting.

Cornwall Link – Webinars and Training

Training sessions for PPG's in Cornwall to raise the profile and awareness of social prescribing. This will include a local directory of services that support people to find advice, support and activities to improve their health and wellbeing. Tina advised that if anybody would like to get involved, it may be possible depending on room availability to enable access to a computer so people can attend the webinar.

May Fair – Lisa

Lisa updated the group that the surgeries public liability insurance expires at the end of April and so Tina will forward the required, updated certificate once it's available. Plans were going well for the May Fair with the gazebo being collected on Friday (risk assessment to be carried out). NHS Kernow and SHC will have stalls next to the Port View display, and these will be located in a prime location outside McColl's in Fore Street. A rota is being drawn up so any more volunteers would be welcome. All gifts are now in for the raffle which Margaret and Marie have kindly volunteered to run and it transpires that a licence is not needed. This will provide welcome funds for the group to top up what has been spent so far.

East Cornwall Umbrella Group – Peter

Due to illness and absence, Peter chaired the meeting this time and Sarah also attended. Although only 5 practices were in attendance it was an encouraging meeting with social prescribing the main item discussed.

AOB

- Digital Champions – please see attached addendum from Angie
- CPR update – on hold at present unless someone wishes to volunteer to follow-up
- Social Prescribing (see surgery update)
- St Barnabas – last week's meeting included data highlighting where patients have been referred to since the closure of St Barnabas, mainly Liskeard Hospital. There was praise for Kate Mitchell's work, and a reaffirmation from Peter that we need to keep asking for NHS funded beds for Saltash People

Next Meeting – Tuesday 11th June at 17:30